

Additional feedback



HBH SENIOR LIVING
CARE & VILLAGE
In every little way, we care

Some of the things our relatives and residents value most.



Caring Christian environment



Comfortable, large rooms and bright, airy modern buildings



Well-kept gardens and courtyards



Friendly supportive staff



Individualised care that respects dignity and helps maintain independence



Eden Alternative philosophy

Some of the things our residents and relatives thought we could improve upon.



Call bell waiting times

The average wait is around 2½ minutes but when it's busy it can be a little longer.



Concrete courtyard needs softening

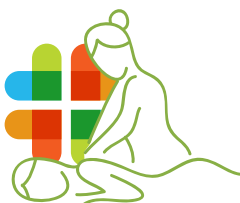
Extra plants have been added.



More activities at the weekend

We are working on getting more volunteers to assist.

Some other things our residents and relatives would like to see in the future.



Massage therapy



A sheltered outdoor area where families can have a picnic or barbeque